Jeugdbescherming west will email you with SecuMailer

What is SecuMailer?
As of March 1, 2025, Jeugdbescherming west will email you in a new secured way.

We think that ease of use is important. That is why we are switching to SecuMailer.

Why are we doing this?
The security of your personal data is very important to us. The use of SecuMailer ensures that our email communication remains just as secure, but also becomes easy for you and our employees.

What are the implications for you?
We always use SecuMailer to send you emails. A digital signature is linked to the email.
This will be added as an attachment.

If you are mailing an employee of Jeugdbescherming west, this will always be secured.

Extra security
Sometimes we share personal information with you. Then extra security for the email is necessary. This ensures that only the recipient of the email can read it.

If we think that additional security for the email is necessary, you will first receive an email asking to identify yourself (see blue button below). You can identify yourself with an SMS code that you receive on your phone. Once you have entered the SMS code, the email will simply be delivered to your mailbox.

Start identificatie

If you have completed the identification, it is valid for 3 months. So you only need to do this a maximum of 4 times a year.

Have you not received an SMS code, but are expecting an email from us?
Did you not receive an SMS code? Maybe you have a new telephone number which is not changed in our system yet. Please let your contact at Jeugdbescherming west know, so that we can change the telephone number.

Do you receive a link in your email (to SecuFiler)?
If you receive a link to SecuFiler, we want to share many (or large) files with you.
You can click on the link and download the files to your computer, phone or tablet.

Do you have any questions?
If you have any questions about SecuMailer after reading this brochure, please ask your contact at Jeugdbescherming west. Your person of contact can ask the ICT department for more information about this if necessary.